



## CG-05 Tracker Quick Start Manual

### Requirements

In order to use your new device, you will need an active and working SIM card from any of the following local network operators (Nigeria);

- 9mobile (**Highly Recommended**)
- MTN Nigeria
- Glo Nigeria
- Airtel Nigeria

### SIM Setup

1. Insert your SIM on a mobile phone and ensure it is active and working
2. Recharge the take note of the SIM number as you will need it to communicate with your device
3. Recharge the SIM with at least 100 Naira worth of airtime

**Tip:** For cost saving, we recommend you set the SIM to Pay-as-you-browse. This means your network operator will bill you per KB of data you use.

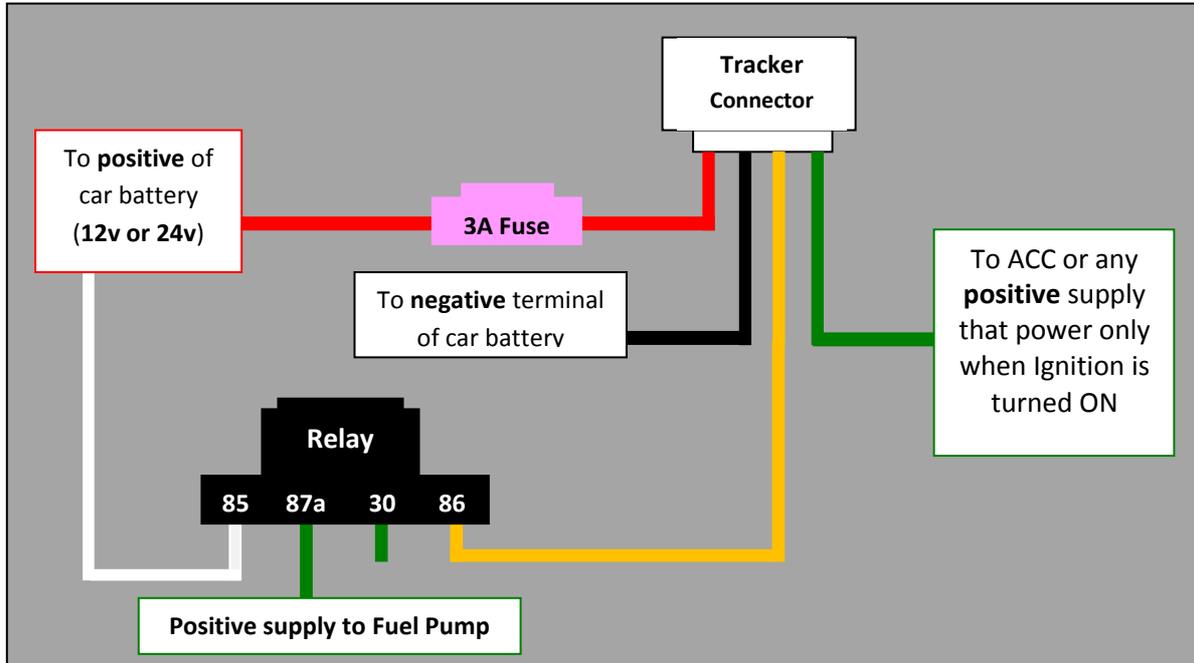
For **9mobile**, you simply need to send **YES** in an SMS to **1111** to activate this. You can call your network operator for help activating this if you use a different network.

### Device Activation

1. Open the back-cover of the device by pulling up the top-right edge
2. Use the included screw-driver to unscrew the 4 screws
3. Remove the front cover of the device
4. Slide and pull up the SIM slot
5. Insert your SIM card into the SIM slot face-down
6. Close and slide back the SIM slot
7. Locate the small power switch beside the USB port and switch on the device. A red light comes on to indicate the device is now powered.
8. A green light comes up to indicate GSM/GPRS network connection OK, while a blue light comes on to indicate GPS connection.
9. Cover the device and you are ready to begin installation.

## Installation

**Note:** It is highly recommended that the following procedure be carried out by a trained automobile electrician to prevent damage to your device or vehicle. Please contact Close-Guard Technology if you need a trained installer.



Connect the included connectors to your vehicle as illustrated in the diagram above. Please note that you may need additional wires to extend the length of the provided ones depending on where you choose to position the device.

## Device Install Position Guide

The following are recommended practice and considerations when choosing where to install the device

1. Place the device in a place not easy to locate
2. Install the device away from any heat source
3. Although the device is water resistant, it is still recommended that you position it away from water and humidity
4. Position the device in place that will not obstruct the GPS reception; thus, not obstructed by any heavier metal in interfering devices.

After you have completed the installation, test the device and your vehicle to ensure they both work properly and in harmony.

## Tracking & Managing Your Device

You can track, monitor or control your device using any of the following methods;

1. Close-Guard Tracker app for Android & iOS
2. Close-Guard Portal at <https://platform.closeguardtechnology.com>
3. SMS command to your device SIM number
4. Calling your device SIM number

### SMS Command Overview

The following commands are to be sent in an SMS to the device SIM number from your registered number with Close-Guard.

Take note of the [space] in some command. You need to replace **[Your Password]** with your actual password.

***Please contact Close-Guard or your agent to obtain your device password. You can change your password from our app or portal at any time.***

Action	SMS Command
Locate device via SMS	smslink[Your Password]
Check Device Status	check[Your Password]
Cut off Engine Power	DY[Your Password] 1
Restore Engine Power	TY[Your Password] 1
Set Car Battery cut Alarm	extpower[Your Password] 1
Cancel Car Battery cur Alarm	extpower[Your Password] 0
Set Ignition On Alarm	ACC[Your Password] 1
Cancel Ignition Alarm	ACC[Your Password] 0
Set Over speed Alarm	speed[Your Password] [Speed Limit]
Cancel Over speed Alarm	speed[Your Password] 0

## Troubleshooting

Problem	Action
Device LED lights doesn't come on	Make sure you have turned the device on as directed in this guide
Blue LED light keeps flashing	You do not have strong GPS coverage. Move the device to an exposed location
The Green LED light doesn't come on	Make sure you have a working SIM card inserted properly in the device and that your location is covered by your SIM network
My device doesn't seem to be working any longer	Your device has backup power that can last for only 48 hours. Make sure the device is always connected to your car power supply. If that doesn't solve the issue, use our mobile app or portal to reset your device
Device is not responding to SMS Commands	Make sure you are using your correct password in the commands Make sure you have sufficient credit balance on your device SIM. Use our mobile app or portal to reset your device If problem continues
I am Unable to track or control device from app or portal	Make sure you have internet subscription on your device SIM. If that doesn't solve the issue, use our mobile app or portal to reset your device
My vehicle won't start	Quick solution will be to reset your device from our mobile app or portal
Still not able to find the solution you need	Please contact Close Guard support team on 09084000088. We are happy to assist.